



## UNDERSTANDING YOUR LAWRENCE UTILITIES BILL

All Lawrence Utilities bills contain a lot of useful information for the customer about the services provided at that address.

You will see the service address along with the account number for that property. The bill will list your balance as of the previous billing along with the current charges. You will also see any penalties, adjustments, and payments applied to the account. The bill will also show you the consumption that is used to calculate your water and sewer charges.

There can be as little as one and up to three services charged on a Lawrence Utilities bill: water service, sanitary sewer service, and trash fees (for residential customers).

For each service you will see a detailed list of charges that apply to that service and then a total of these charges at the bottom of the bill. If your account is in jeopardy of disconnect the bill will be red. Disconnect dates are always listed on the disconnect bill.

Important information regarding penalties, disconnect challenges and payment options can be found on the back of the bill.

If you have any questions concerning your Utility bill, please do not hesitate to contact the Lawrence Utilities Business Office at 317-542-0511 or send an email to [lucustomerservice@cityoflawrence.org](mailto:lucustomerservice@cityoflawrence.org) for assistance.

## EYE ON WATER - TOOLS FOR NEW WATER METERS

The new meters installed under our meter change out program offers more features to our customers who have had their water meter changed. We offer you direct and secure access to your water usage data.

Visit the City of Lawrence Website and click on the EyeOnWater suite for available tools. The site includes a secure online website to review and analyze your usage patterns and history. A consumer smartphone app will be made available after the initial online sign-up. With these tools, you can view your hourly usage activity, and gain greater understanding and control of the amount of water you use.

Lawrence Utilities EyeOnWater Online provides easy to understand graphs and the ability to establish alerts— including identifying potential leaks. Settings are also available that allow you to have a notification sent to you electronically

when your water usage in a 24-hour period exceeds an amount that you set. This feature provides the best means available at this time for early leak warnings which can save you money and possibly reduce the amount of damage a leak can cause to your property.

Lawrence Utilities highly recommend establishing your EyeOnWater account. If you have any questions, please do not hesitate to contact the Business Office at 317-542-0511.



# THE LAWRENCE LIFT

## 2025 CITIZENS POLICE ACADEMY IS ACCEPTING APPLICATIONS

The City of Lawrence Police Department's Citizen's Academy is an educational outreach program designed to provide citizens a greater understanding of the inner workings of their police department, and of the role that law enforcement plays within the criminal justice system.

The academy is designed to fully engage citizens through rigorous training and classroom sessions over the course of 11 weeks. Some of the training in the program will include:

- ▶ Crime Scene Investigations
- ▶ Emergency Vehicle Operations
- ▶ Traffic Enforcement
- ▶ Ride-Along
- ▶ Special Weapons and Tactics (SWAT)
- ▶ Use of Force
- ▶ Internal Investigations
- ▶ Communications
- ▶ K-9 Unit
- ▶ Hostage/Crisis Negotiation

The Citizen's Police Academy is especially effective in enhancing communication between officers and citizens. In addition to the classroom sessions, participants will also participate in "a ride-along" with

our patrol officers, allowing for a real-life perspective on contemporary policing.

For the selected applicants, the Academy will be held at the Lawrence Police Department, and at the LPD Training Center every Thursday night from 6:00 p.m. to 9:00 p.m. beginning on March 6, 2025. The academy will be open to individuals who reside or work in the City of Lawrence. Applications will be accepted now through February 7, 2025.

All interested applicants will need to go to [www.cityoflawrence.org](http://www.cityoflawrence.org) to fill out the online application, or you can pick up an application at the City of Lawrence Police Department.

Mail to: City of Lawrence Police Dept.  
Attn: Captain Tracey Cantrell 5150 N. Post Rd. Lawrence, IN 46226

If you have any questions please feel free to contact the City of Lawrence Police Department at:

- ▶ 317-549-6404
- ▶ <https://www.cityoflawrence.org/news/2024/12/13/join-lpd-citizen-academy---2025>



## UPCOMING CITY EVENTS

### FORT BEN WINTER MARKET

THURSDAYS, JAN-FEB '25 • 4 - 7PM

COMMUNITY CENTER  
5301 N. FRANKLIN RD. (IN COMMUNITY PARK)



**Dates:**  
1/16 & 30  
2/13 & 27

### WINTER MARKET SPROUTS

SATURDAYS, JAN-FEB '25 • 10AM - 1PM

COMMUNITY CENTER  
5301 N. FRANKLIN RD. (IN COMMUNITY PARK)



**Dates:**  
1/18  
2/15

Check out more info at [VisitLawrenceIndiana.com](http://VisitLawrenceIndiana.com)