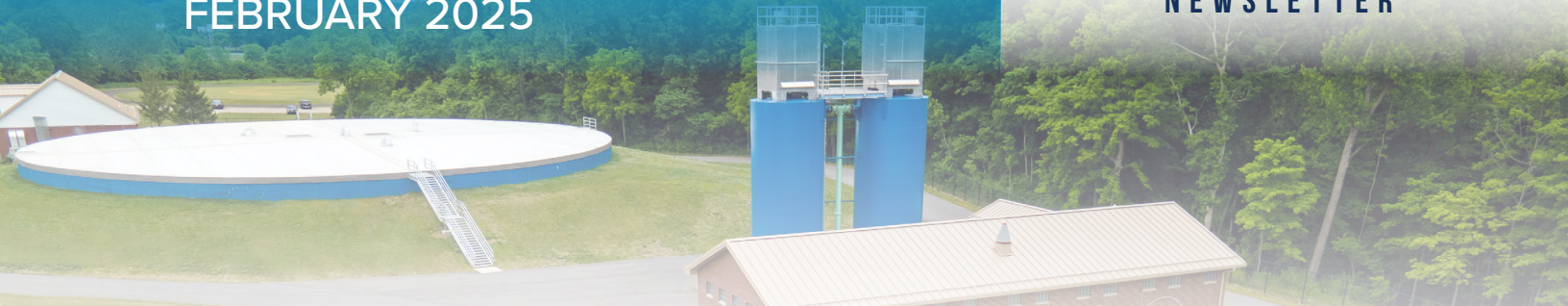


THE LAWRENCE LIFT

FEBRUARY 2025



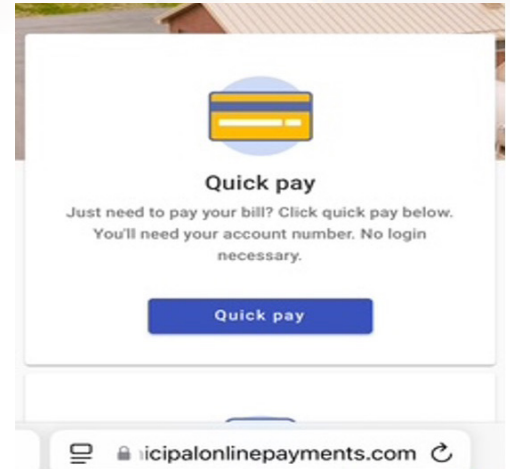
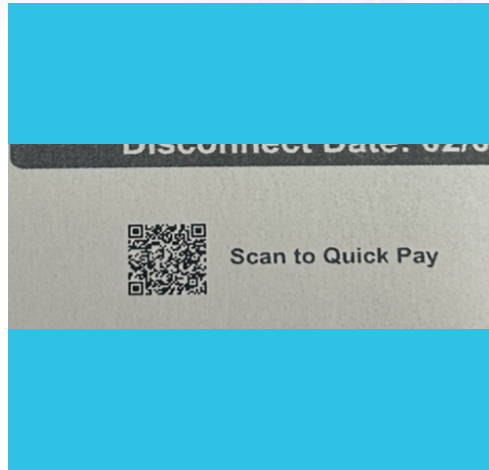
LAWRENCE UTILITIES
NEWSLETTER



NEW FEATURES FOR BILL PAYMENTS

You will start seeing a QR (quick response) Code located on your Lawrence Utilities water/sewer/trash bill that has “Scan to Quick Pay” beside it.

By using your smartphone camera, you can scan this link to quickly be directed to the site to pay your bill.



2025 SPRING WATER MAIN FLUSHING

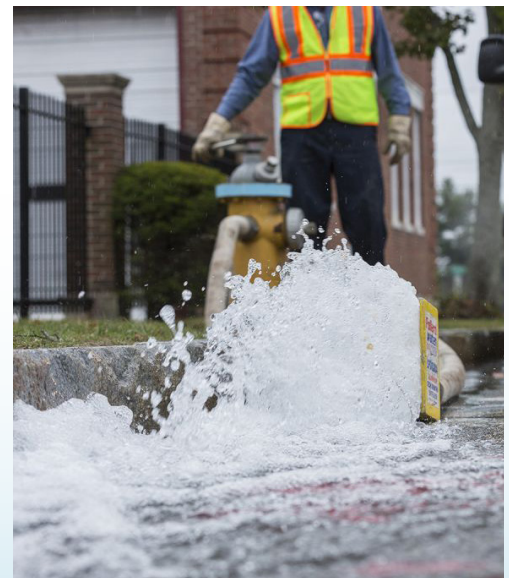
The City of Lawrence Utilities will be flushing water mains during normal business hours from Monday, March 31st through Friday, May 9, 2025.

As a result of this activity, some customers may experience a temporary discoloration of their water and/or a low water pressure condition. Color can range from a light yellow to an orange red.

If this occurs, the customer should run a medium stream of cold water until the water clears. If a customer is experiencing this problem, the customer should not run/use hot water or wash clothes until the water clears up.

The city does not reimburse customers for water used to flush their service lines due to iron discoloration. Main flushing is necessary to properly maintain the water distribution system and helps to improve water quality and maintain adequate disinfectant levels per regulatory requirements.

If you have any questions, please feel free to contact City of Lawrence Utilities at (317) 542-0511, press 0 to speak with a Customer Service representative.



THE LAWRENCE LIFT

REDUCING INFLOW & INFILTRATION FROM SANITARY SEWER LINES

Please make sure sump pumps and down spouts are NOT connected to your sanitary sewer system. Downspouts and sump pump discharge pipes are prohibited from being connected to your sanitary sewer laterals under section §5-1-2-2 of the city ordinance.

These types of connections cannot be connected to sanitary sewer laterals. They must be directed to your yard, storm sewer pipes, or ditches. Check your cleanout cap. Make certain that your cleanout pipe is sealed, and the cap is secure and not damaged.

Please help us eliminate these unwanted sources of rain and groundwater from entering our sanitary sewer system and avoid possible code enforcement action by being proactive about taking care of the portion of the sanitary sewer system that is your responsibility as a property owner.

Also, please remember to call our After-hours On-Call number at 317-260-0220 if you are experiencing sanitary sewer issues at your home or business located in Lawrence. It could save you money if the issue turns out to be something in the public main rather than with your sewer lateral.

We can also help if the issue is determined to be damage resulting from a 3rd party contractor who was working in the area. There has been an increase in the number of sewer laterals damaged by contractors installing underground fiber optic lines for the new 5G cable upgrades. If you hire a contractor to come out and they determine it is an issue with the public main, we do not reimburse those contractor costs.



UPCOMING CITY EVENTS

GOLDEN HOUR GAME DAYS

EVERY THURSDAY • 11AM-12PM

COMMUNITY CENTER
5301 N. FRANKLIN RD.



BLACK HISTORY MONTH CELEBRATION

FEBRUARY 26, 2025 • 7PM

THEATER AT THE FORT
8920 OTIS AVE.



Check out more info at VisitLawrenceIndiana.com