



LAWRENCE UTILITIES PAYMENT OPTIONS

Currently Lawrence Utilities has six water/sewer/trash collection payment options available for their convenience.

1. 24/7 Payments by phone at 317-542-0511 select make a payment accepts credit card or check payment.
2. 24/7 Web Payments at www.cityoflawrence.org One-time payment with credit card or check
3. 24/7 Account Access at www.cityoflawrence.org Utility Access Portal. Set up recurring payments.

4. 24/7 Automated Payment Kiosk located at Government Center accepts cash, check, or credit card. (9001 59th Street Located by the Post Road entrance to the parking lot)

5. 24/7 Dropbox located at 9201 Harrison Park Ct. Check or Money Order only. NO CASH PAYMENTS PLEASE.

6. Mail Payment to PO Box 1366 Indianapolis, IN 46206 check or money order.

If you prefer to speak to a customer representative in person to discuss your billing or to assist in setting up EyeOnWater or your Utility Access account, please call the Business Office to schedule an appointment at 317-542-0511.

All correspondence should be mailed to 9201 Harrison Park Ct. Lawrence, IN 46216 or emailed to lucustomerservice@cityoflawrence.org

WATER CONSERVATION TIPS

New toilets are designed to conserve water use. They use only 1.6 gallons per flush. Replacing an older toilet will pay off in the long run through savings on your water bill.

Check for leaks. Toilets are notorious for silent leaks, usually through the flapper valve at the bottom of the tank. Place a few drops of food coloring in the toilet tank and wait 15 minutes without flushing. Look into the toilet bowl to see if the water is colored. If it does, you have a leak, and it should be repaired as soon as possible.

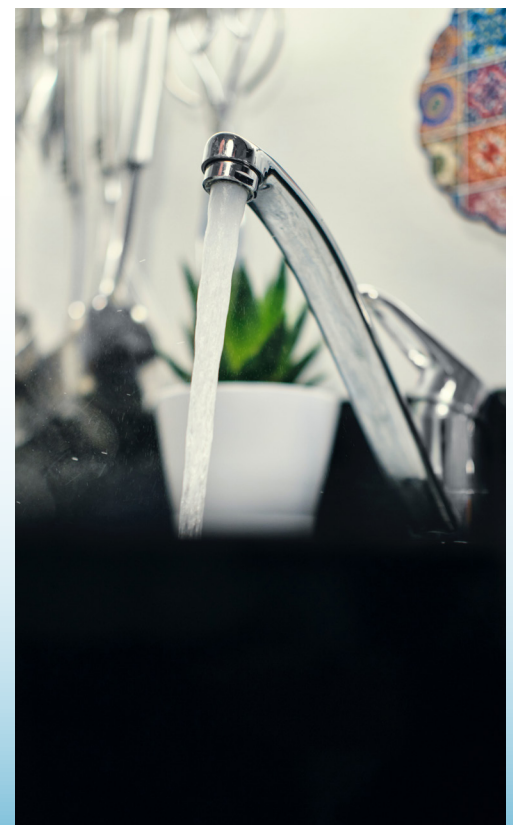
A leak in your toilet can waste thousands of gallons per year. A faucet leaking one drop per second can waste from 2 to 4-thousand gallons per year. Generally, it is preferable to replace your toilet with the new water-saving type instead of displacing water with bricks and other objects.

Consider replacing your toilets fill assembly with a dual-action flush feature to flush only liquid waste with a smaller volume of water.

Check your outside spigots frequently to ensure they are off. If you have the kind that can be shut off from inside the home, shut them off inside during the winter months when they are not being used.

Install a water saving or "low-flow" showerhead - they are inexpensive, easy to install and can save thousands of gallons of water per year

Check your water bill monthly to see how much water you are using. Knowing your water use habits will allow you to spot problems before they become larger and more expensive.



THE LAWRENCE LIFT

EYE ON WATER – NOTIFICATION OF POTENTIAL LEAKS

If you have a water meter that supports the EyeOnWater App you can set up your account to monitor your usage and establish your leak alert notification if the meter indicates a potential leak.

If you have an inside meter that does not support the app, schedule a time to get the meter changed out, so you have the latest technology available to you.

Please contact the Utilities Business Office to see if your meter is supported by the EyeOnWater app and if you need assistance in setting the app up at 317-542-0511.



INDIANA 811 AND EXCAVATING ON YOUR PROPERTY



Property owners undertaking projects involving excavation, big and small, need to place a call to 811 at least two full working days before you start digging to avoid hitting underground utility lines.

By using Indiana 811's free service and having the approximate location of our members' buried utility lines marked on your property, you can prevent damage to your property, your neighborhood and yourself. Please keep in mind that some lines may require that you contact a private line locating company, which you may find in the yellow pages.

Lawrence Utilities does not mark water or sewer service lines on private property. Additionally, irrigation systems and any other lines a property owner may have installed on their property (such as lighting features for landscaping, etc.) also will not be marked under the Indiana811 line locate ticket.

Check out the Indiana811 website for all you need to know about underground line marking requirements: Home - Know what's below.

Call 811 before you dig. Indiana 811

UPCOMING CITY EVENTS

NATIONAL NIGHT OUT

AUGUST 6, 2024 • 6PM

VARIOUS COMMUNITIES IN LAWRENCE



FORT BEN FARMER'S MARKET

THURSDAYS TO OCT. 3, 2024 • 4-7PM

FORT BEN CULTURAL CAMPUS
8920 OTIS AVE, INDIANAPOLIS, IN 46216



Check out more info at VisitLawrenceIndiana.com